

ORIGINAL



0000082971

ANAZAZI HEALTH CARE INC. dba  
**LAKE HILLS INN**  
2781 Osborn Drive  
Lake Havasu City, AZ 86406  
Tel: (928) 505-5552 Fax: (928) 505-2660  
TTY: 800-364-8939

RECEIVED

2002 MAR -5 P 3:39

AZ CORP COMMISSION  
DOCUMENT CONTROL

February 8, 2002

**E-01032C-00-0751**

Docket Control  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ. 85007  
RE: Docket No. E-01032C-00-0751

Dear Members of the Arizona Corporation Commission,

I am extremely concerned about the proposed 31% rate increase in electricity. I am concerned that some incorrect thinking person will actually approve such a measure. Here is how this will impact my business.

My highest electric bill was in Sept. 2001. It was \$7693.75. A 31% increase makes it \$10,078.81. This is outrageous. For any business or residential customer of Citizen's Electric how are they going to pay for this? I know very few people whose boss give them a 31% raise. In my company the raises range from a zero-% increase to a five-% increase.

If Citizen's Electric made incorrect business decisions their customers should not have to pay for their mistakes. Maybe the CEO of the company should take a pay cut, or be fired.

Businesses and residential electric customers cannot afford to pay for such a large increase in the electricity rates. Please do not let this increase come to pass.

Sincerely,

Mark F. Gunnell, Administrator.

Arizona Corporation Commission

**DOCKETED**

MAR 05 2002

DOCKETED BY	
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# ARIZONA PURE ICE INC.

1869 Commander Drive  
L.H.C AZ, 86403  
Phone (928) 855-7711  
Fax (928) 855-7727

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2002 MAR -5 P 3:38

AZ CORP COMMISSION  
DOCUMENT CONTROL

March 1, 2002

Arizona Corporate Commission  
Public Hearing held at  
Lake Havasu City AZ.

Dear Commissioners,

Arizona Pure Ice is a small local business here in Lake Havasu City. We are in a very competitive market providing ice products for our community and it's tourism industry.

A electrical increase of 32.5% would be devastating to my small company in that we are so energy intensive in the manufacture of our ice products. Any increase in electrical costs of this magnitude can not be passed on to our customers. Our small business would be forced to absorb the full impact of this proposed electrical cost increase. The end result could be that we may be forced to discontinue our manufacturing operation.

A large utility company such as Citizens Electric needs to better understand the impact of their rate increase request. Rather than pass on 100% of their \$99 million business downturn, they need to find ways of absorbing that loss over time and working their way out of that unfortunate situation. Citizens Utility needs to feel some of the pain for their operations decisions themselves rather than simply passing their cost problem onto its consumers.

A 32.5% increase in rates extended over a seven year period will most likely extend beyond that seven year limit. Seldom, if ever, are rate increases reduced at the end of a specified period of time. New costs always seem to somehow absorb any intended price rollback. Lower utility costs are part of the engine that drives our Arizona economy. They need to stay at a reasonable level to keep our State and local economies competitive and growing.

Respectfully submitted,



Leon Dance  
Owner

**BRIDGE CITY BUILDERS, INC.**

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1684 North Kiowa Blvd.  
Lake Havasu City, AZ 86403  
Phone: 928-680-7527  
Fax: 928-680-7527  
041432wmohr@citilink.net

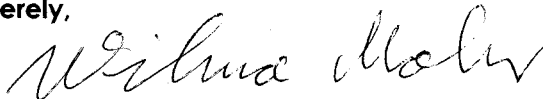
February 11, 2002

Docket Control  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007

**RE: Docket No. E-01032C-00-0751**

We **DISAPPROVE** of your proposal to increase our electric costs with a rate adjustment to recover your loss in wholesale electric cost.

Sincerely,

A handwritten signature in cursive script, appearing to read "Wilma Mohr".

**Wilma Mohr  
Bridge City Builders**

February 18, 2002

TO: DOCKET CONTROL  
Arizona Corporation Commission  
1200 W. Washington St.  
Phoenix, AZ 85007

RE: Docket No. E-01032C-00-0751

I'm writing this letter in protest of the proposed electricity rate increase by Citizens' Electric. The amount proposed is most objectionable. We as rate payers should not have to make up the deficit amounts caused by mis-management.

Signed,

A handwritten signature in cursive script, appearing to read "Sharon F. Butler".

Citizens Electric Consumer  
Sharon F. Butler  
Lake Havasu City, AZ

February 14, 2002

Docket Control  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007

RE: Docket No. E-01032C-00-0751

Dear Sirs:

It is incredulous to me that Citizens Utilities is proposing an increase of electric costs by 31%.

Lake Havasu City has one of the lowest wage economies in the state of Arizona. Those of us on fixed incomes (no-we're not on social security, we're workers whose wages have stayed the same for one of us the past five years and one who has had a pay decrease of more than 50%) have no means to absorb this outrageous rate increase.

I suggest that there be an investigation into this matter by an independent accounting firm.

Sincerely,



Elaine Byrnes  
3525 Winston Drive  
Lake Havasu City, AZ 86403

February 2002

To: Arizona Corporation Commission  
Docket Control  
1200 W. Washington  
Phoenix, AZ 85007  
Docket Number E-01032C-00-0751

I, Krista Ford, a citizen of Lake Havasu  
City,  
Mohave

County, Arizona, would like this Commission to know that I oppose any  
rate  
adjustments or

rate increase that are currently being applied for by Citizen Utilities  
Company, and I believe that

this is a Shareholder's issue and not a ratepayer issue.

RATE  
INCREASE

VOTE NO ON

February 27, 2002

To: Arizona Corporation Commission  
Docket Control  
1200 W. Washington  
Phoenix, AZ 85007

Docket Number: E-01032C-00-0751

Ladies and Gentlemen:

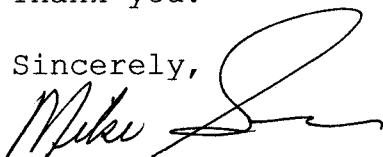
I am a citizen of Lake Havasu City, Mohave County, Arizona and would like this Commission to know that I oppose any rate adjustments or rate increases that are currently being applied for by Citizens Utilities Company.

I believe that this is a Shareholder's issue and not a rate payer issue.

VOTE NO ON RATE INCREASE.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Mike Swain", with a stylized flourish at the end.

Mike Swain

# Pam Swain

Realtor, G.R.I.

Office (928) 855-5555 • Toll Free (866) 850-0541

Cell (928) 486-7847 • Fax (928) 855-0167

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February 27, 2002

To: Arizona Corporation Commission  
Docket Control  
1200 W. Washington  
Phoenix, AZ 85007

Docket Number: E-01032C-00-0751

Ladies and Gentlemen:

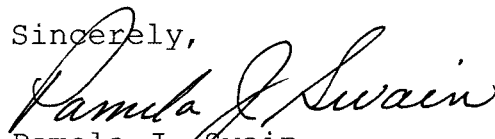
I am a citizen of Lake Havasu City, Mohave County, Arizona and would like this Commission to know that I oppose any rate adjustments or rate increases that are currently being applied for by Citizens Utilities Company.

I believe that this is a Shareholder's issue and not a rate payer issue.

VOTE NO ON RATE INCREASE.

Thank you.

Sincerely,

  
Pamela J. Swain



[pswain@citlink.net](mailto:pswain@citlink.net)

276 S. Lake Havasu Avenue, Lake Havasu City, AZ 86403





Arizona Corporation Commission  
Docket Control Center  
1200 W. Washington  
Phoenix, AZ. 85007

Re: Docket # E-01032C-00-0751

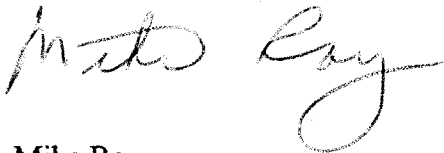
Dear Sirs:

March 1, 2002

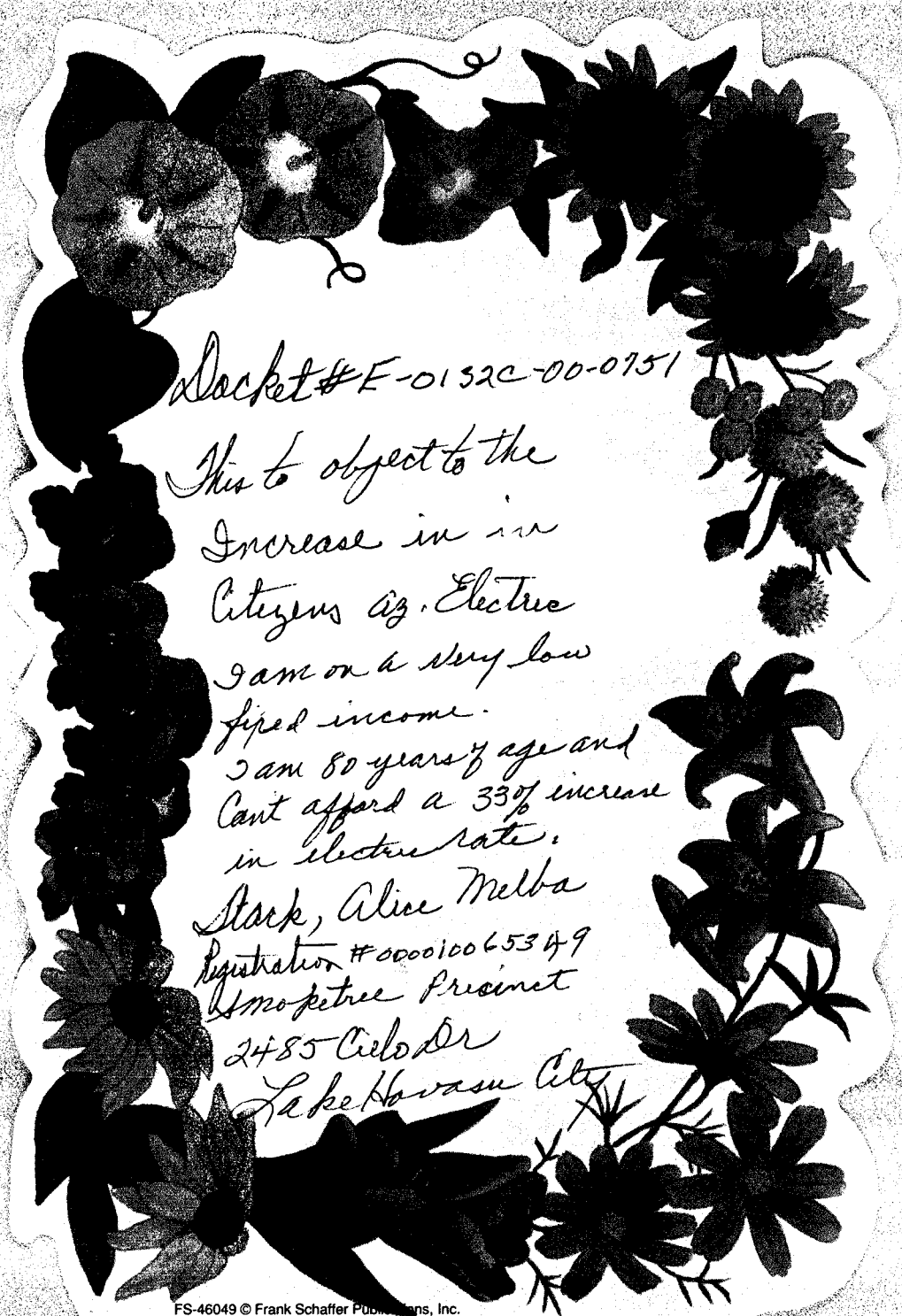
I am opposed to the possible rate hike for Citizens Arizona Electric for the following reasons:

1. Citizens Arizona Electric operates here in Mohave County as an exclusive monopoly. For this reason they are subject to certain government controls and a high degree of scrutiny. Do not let them weasel out from under these controls.
2. Investors in Citizens Electric reveled when their profits soared. Now they want a hand out when business is bad. They accepted this risk. Let them bear it.
3. Last years energy crisis had little to do with any perceived scarcity of energy and everything to do with the business of doing business and manipulating the stock market through Derivative Futures.
4. Our national energy system is structured so that our local utility is affected by the business decisions of other utilities throughout the country. This system aided those who manipulated the market and gouged the public.
5. Until a qualified, impartial and verifiably trusted agency is selected to investigate both Citizens Arizona Electric and the chain of events leading up to last years energy debacle and the alleged \$100.00,000 shortfall; any and all proposed rate hikes should be denied.

This morning I went to the meeting held here in Lake Havasu City at the Mohave County Public Library. It was wholly inadequate for such a public hearing. If this is indicative of the professional nature of your agency then we are truly fucked!



Mike Ray  
3041 Thistle Drive  
Lake Havasu City, AZ. 86406



Packet # E-0132C-00-0751

This to object to the  
Increase in in  
Citizens as. Electric  
I am on a very low  
fixed income.

I am 80 years of age and  
Can't afford a 33% increase  
in electric rate.

Stack, Alice Melba  
Registration # 000010065349  
Hempstead Precinct  
2485 Cielo Dr  
Lake Havasu City

# Campbell

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4700

2002 MAR -4 A 11: 44

AZ CORP COMMISSION  
DOCUMENT CONTROL

February 28, 2002

Docket Control  
Arizona Corporate Commission  
1200 West Washington Street  
Phoenix, AZ 85007

RE: Docket #E-01032C-00-0751

Dear Commission Members,

I, Robert G. Whelan, am extremely concerned about the Citizen Electric proposal to increase our electric costs by 31% or more to recover their losses. The amount proposed is most objectionable.

I strongly urge you to deny this rate increase.

Very Truly Yours  
Campbell Boat Service Co., Inc.



Robert G. Whelan  
President

Arizona Corporation Commission  
**DOCKETED**

MAR 05 2002

DOCKETED BY	
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2-27-02

Allen, please!

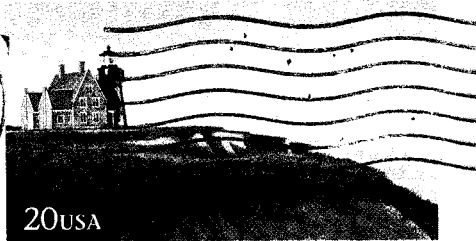
Saw in paper meeting for March, 28  
on rate high for electric.

I'm like a lot of people in  
Kingman on fixed income. Between  
my med. utilities it is hard to  
work in food! Only social sec. &  
it doesn't go up a lot each year.

Now explain how people are  
going to handle this!

Maie H. Mowbray  
112 Chestnut St.  
Kingman, az. 86401

MARIE H NOWNING  
112 CHESTNUT ST  
KINGMAN, AZ 86401



az. Corporation Commission  
Docket Control Center  
1200 West Washington St.  
Phoenix,

83007/2996



az. 83007

2-26-02

AZ. CORP. COMM.

Docket control center

1200 W. Washington

Phoenix, Az. 85007

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MAR -4 A 11:46

AZ. CORP. COMMISSION  
DOCKET CONTROL

As a 35 year resident of Arizona, and a retired 75 yr. old businessman of modest income, I herein appeal to you NOT to grant a 32.5% rate hike to Citizens Arizona Electric. No doubt they are entitled to a modest rate increase, but 32.5% is far too much, and will be extremely hard on Mohave County citizens. As a businessman I had to guarantee myself a profit, no one did this for me. Thank you for your sincere services.

Respect fully,

Frank J. Gyzsiowski

7-27-02

Dear Sirs

RECEIVED  
2002 MAR 16  
U.S. CUSTOMS AND BORDER PROTECTION  
We moved to Lake Havasu  
in 1998 from Ohio, and we  
love it here. We are both  
retired and on fixed incomes.  
We chose it here because it  
was reasonable to live  
here, but not no more.  
We are going to have to  
pay for sewers, and now  
if this big rate hike goes  
thru, we will move out  
of the state.

Reference docket Mrs. William Abbott  
# E-01032C-00-0751

2-27-02

DEAR SIR

WE MOVED TO LAKE HAVASU IN 1998 FROM OHIO, AND WE LOVE IT HERE. WE ARE BOTH RETIRED AND ON A FIXED INCOME. WE CHOSE LAKE HAVASU BECAUSE IT WAS REASONABLE TO LIVE HERE, BUT NOT ANY MORE. THEY ARE GOING TO SEWER THE WHOLE TOWN, AND WE WILL HAVE TO PAY OVER \$2,000.00 TO HOOKE UP TO IT PLUS HIGH MONTHLY SEWER BILLS. AND NOW IF THIS LARGE ~~RATE~~ RATE HIKE GOES IN, WE ARE GOING TO MOVE OUT OF THE STATE.

Mary A. Abbott

REF DOCKET

# E-01032C-00-0751



2/28/02

Arizona Corp Commission  
E-01032C-00-0751 - Docket Number

RECEIVED  
2002 MAR -4 A 11:45

AZ. CORP. COMMISSION  
DOCUMENT CONTROL

I am writing in regards to the electric rate increase. We and alot of other retired people live on a fixed income. And a increase for 7 years that high will be a great burden on all of us old people. Also we have alot of young families that only make low wages which will hurt them. They have young children and are barely making ends meet now. Everywhere you turn everybody City, State, County all seem to want more money. Utilities just seem to be getting higher & higher. When is there going to be a end to the people to stop paying for other people mistakes? We need to draw a line and stop making average working people and retirees to be stuck for all these increases.

Thank You  
Mrs. Pat Cook  
Lake Havasu City Az 86406

### **Electricity Prices out of Control(Pirates)**

This past year electricity prices were gamed and played up by many electricity traders and major companies. Prices last year soared by more than 1,000% by playing the market. Now that the Federal Government is involved prices are back to normal range of the previous 5 years. I think it is crazy for the people of Lake Havasu to have to go back and pay for pirate prices for electricity. The people were taken to the cleaners and this needs to stop now.

**1993-1997 Prices were in the 35-dollar per megawatt range**

**1998 Electricity Prices 35 dollars per megawatt**

**2000 January Electricity Prices 750 1200 \$\$\$dollars. Per megawatt (Outrageous)**

**2002 January Electricity Prices 30 dollars per megawatt**

*If you equate the same price increase in gasoline you would be paying over \$100 dollars per gallon of gasoline. Now you want us to pay that kind of money for the next seven years.*

Enron is a good example of what kind of games the energy trader was playing with our money.

Do not pass this rate onto the people because they had no choice in the matter

This was a game played by many traders and is now over

Elderly people will be hurt by having to pay off rates that were not real

Business will be hurt trying to recover costs that are not real

Homeowners will be hurt by higher rates

Schools and Hospitals will have to cut back on services or charge more to pay the pirate charges.

### **Summary**

Outrageous Electricity Prices were created by a few companies.

There was not power shortage.

We should not pay pirates for what they did to our economy.

California Governor "The Power Pirates Must Be Stopped"

Havasu will be hurt.

Schools will have less money for teachers

Elderly on fixed incomes will suffer

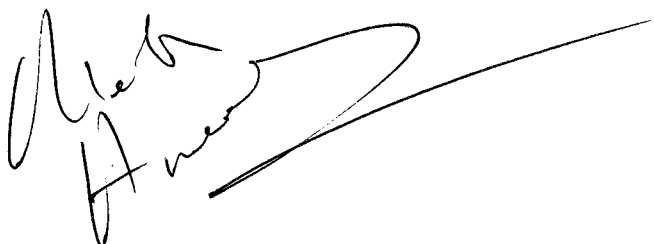
Business will suffer in passing on costs to consumers

Homeowners will leave Havasu due to high-energy prices

This is not right and we should not let this happen!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!

Mike Anderson

2/27/02

A handwritten signature in black ink, appearing to read 'Mike Anderson', with a long horizontal line extending to the right.

HENRY L. AUBIN

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2002 MAR -4 A 11:45

1641 Topaz Dr.

Lake Havasu City, Az 86403

(928) 854-8064

no fax

hankaubin@citlink.net

ARIZONA CORPORATION COMMISSION  
CIVIL CONTROL

February 27, 2002

Arizona Corporation Commission  
Utilities Division  
1200 W Washington  
Phoenix, AZ.. 85007

Re: docket # E-01032C-00-0751

Dear Sir/ Ms,

I have a couple of questions I would like to get answered.

First : Is the Corporation funded by the utilities it regulates, gas, elect, etc.

Second : If the corporation is funded that way how is the amount of funding determined, by a percentage of their income or some other method.

Third : How was it determined that Citizens Gas of Arizona could raise their rates by thirty percent to recover the higher wholesale cost of gas in such a short period of time.

Forth : Who is the corporation looking out for the citizens of Arizona or the Citizens Gas and Electric Companies?

Citizens Electric of Arizona is asking for the same thirty percent increase, are the citizens of Arizona to expect the same kind of protection they received from you as they did over the gas rate case?

The citizens and tax payers of this state and country should not be asked to continually bail out companies and corporations for their bad operating decisions and practice.

I don't believe they should be able to recover all of the cost and in the case of the gas rate it should have been over a much longer period of time even up to ten years.

There is also the fact that they will be back looking for more bail out the next time they make bad decisions since all they have to do is ask the corporation for another rate increase.

Sincerely, Henry L Aubin



Re: Docket #

E-01032C-00-0751

(ELECTRICAL & GAS  
CITIZENS UTILITIES)

707 Cerbat Avenue

Kingman, Ariz. 86461-5611

February 27, 2002

Arizona Corporation Commission  
Docket Control Center  
1200 W. Washington St.  
Phoenix, Arizona 85007

Dear Commission:

Since I cannot attend any of your meetings, this letter is to register my strong protest at your allowing Citizens Utilities Co. - BOTH the Electrical and Gas-gouging divisions to foist such atrocious "high prices" upon the people of Kingman, Arizona - whom the majority here to live on extremely tight budgets. You're helping to "kill off" the poorer people here. Citizens is definitely asking for TOO MUCH - TOO FAST!

Citizens has held a complete monopoly here in Kingman - especially with their electrical division operating since the 1920's! Please say "NO" to any of their planned price hikes. (They need new management in both Electrical & Gas!)

Sincerely yours,  
Sister Madonna M. Blake & Sister

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AZ CORP COMMISSION  
DOCKET CONTROL

FEB. 26. 2002

A.C.C.

RE. DOCKET # E-01032C-00751

DEAR MADAM OR SIR,

THIS LETTER IS IN REFERENCE TO THE PROPOSED 31% SOUGHT BY OUR CITIZENS ELECTRIC OF ARIZONA. THIS MASSIVE INCREASE HAS US VERY CONCERNED. WE LIVE IN AN ALL-ELECTRIC HOUSE ON A MODEST PENSION UNDER 10,000- ANNUALLY.

WE HAVE BEEN CONSERVATIVE IN OUR CONSUMPTION ALL YEAR TURNING THE THERMOSTAT DOWN AND INSULATING THE HOME AND PLANTING SHADE TREES. SO FAR, WE HAVE BEEN ABLE TO PAY OUR BILLS.

IT IS CLEARLY EVIDENT, THAT ENERGY COMPANIES AND SPECULATORS, ARE MANIPULATING THE ENERGY MARKETS.

THERE IS NO INCREASE TO OUR PENSION COMING. THAT IS WHY WE URGE YOU TO CONSIDER OUR PLIGHT AND THAT OF MANY FIXED-INCOME SENIORS WHICH LIVE IN KINGMAN AND MOHAVE COUNTY. THANK YOU.

SINCERLY,

Bonnie & Isabel Postelt

B. & I. POSTELT  
4084 AIRWAY AVE.  
KINGMAN, AZ. 86401

AZ. CORP. COMMISSION  
DOCUMENT CONTROL

2002 MAR -4 A 11:45

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